# **Pricing for Selected Services**

This page provides gross charge information for the hospital's top outpatient visits. Because each patient receives treatment based on their individual needs, the gross charge to each patient will vary.

## **Actual 2023 Outpatient Gross Charges**

Outpatient		
Description	Number of Visits	Hospital Average Gross Charge
Birches		
Adult Partial Hospitalization (PHP) & (IOP)	4,539	\$ 866
Starting Now/IOP(2)	1,241	\$ 268
AMBCC - Outpatient Psychotherapy	23,070	\$ 302
Healthcare Workers Program	1,341	\$ 984
Therapeutic Repetitive Transcranial Magnetic Stimulation (TMS)	721	\$ 582
Esketamine Treatment	865	\$ 3,009
(1) Services provided 5 days/wk, 6-8 hr per day		
(2) Services provided 3-5 days/wk, 3-4 hr per day		
(3) Servies provided 7 days/wek, 6-8 hr per day		
A patient visit includes multiple group sessions and therapies per day for		
treatment of their condition.		

# **Pricing for Selected Services**

This page provides gross charge information for the hospital's top admissions of adults and children & adolescents. Because each patient receives treatment based on their individual needs, the gross charge to each patient will vary. Admissions with fewer than 15 cases are excluded.

## **Actual 2023 Inpatient Gross Charges**

Inpatient		
Description	Number of Cases	Hospital Avg. Gross Charge Per Dier
Adult:		
Major depressive disorder, recurrent episode, severe(F33.2)	197	\$ 3,93
Major depressive disorder, recurrent severe without psychotic features(F33.2)	127	\$ 4,150
Major depressive disorder, recurrent, moderate(F33.1)	112	\$ 3,85
Major depressive disorder, recurrent, unspecified(F33.9)	74	\$ 3,754
Schizoaffective disorder, bipolar type(F25.0)	64	\$ 4,608
Schizophrenia(F20.9)	56	\$ 4,280
Schizoaffective disorder(F25.9)	50	\$ 4,090
Unspecified psychosis not due to a substance or known physiological condition(F29)	50	\$ 4,260
Bipolar disorder, unspecified(F31.9)	48	\$ 3,808
Major depressive disorder, single episode, severe(F32.2)	47	\$ 3,81
Major depressive disorder, recurrent, severe with psychotic symptoms(F33.3)	39	\$ 3,902
Major depressive disorder, single episode, moderate(F32.1)	39	\$ 3,664
Paranoid schizophrenia(F20.0)	19	\$ 5,614
Schizophrenia, unspecified(F20.9)	19	\$ 4,399
Child & Adolescent:		
Disruptive mood dysregulation disorder(F34.81)	154	\$ 4,709
Major depressive disorder, recurrent episode, severe(F33.2)	58	\$ 4,040
Major depressive disorder, recurrent, moderate(F33.1)	57	\$ 3,868
Major depressive disorder, recurrent severe without psychotic features(F33.2)	51	\$ 4,46
Major depressive disorder, single episode, severe(F32.2)	42	\$ 3,802
Major depressive disorder, recurrent, unspecified(F33.9)	34	\$ 3,69
Major depressive disorder, single episode, moderate(F32.1)	22	\$ 3,820
Percent of inpatient cases and gross revenues generated by these		
admissions:		

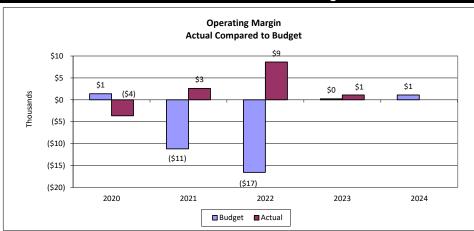
### **Budget and Financial Information**

This page provides information about the hospital's finances, workforce, and patient admissions and visits.

Income, Expenses & Margin						
		(all #s in thousands; #s in parentheses are negative)				
	<u>Definition</u>	Actual <u>2020</u>	Actual <u>2021</u>	Actual <u>2022</u>	Actual <u>2023</u>	Budget <u>2024</u>
Gross Patient Revenue	Total of all patients' bills.	\$116,518	\$89,360	\$106,243	\$147,165	\$156,404
Uncompensated Care	Total of all patient bills not paid by insurance or patients.	(\$233)	(\$206)	(\$528)	(\$227)	(\$704
Contractual Allowances Bad Debt	Discounts or amounts of charges not paid by insurers, Medicare, and Medicaid.	(\$67,155) \$0	(\$53,562) (\$380)	(\$43,006) (\$2,150)	(\$54,801) (\$2,088)	(\$55,192 (\$3,128
Other Operating Revenue	Money collected for non-medical services such as cafeteria services.	\$20,375	\$25,596	\$20,184	\$1,804	\$1,281
Total Net Operating Revenue	Actual money collected for services.	\$69,505	\$60,808	\$80,743	\$91,853	\$98,661
Salaries & Fringe	Wages and benefits for all hospital employees. Includes contracted physicians.	\$53,338	\$44,029	\$56,282	\$72,987	\$75,330
Other Operating Expense	Non-wage costs such as supplies, drugs, utilities, and insurance.	\$15,986	\$14,284	\$13,875	\$15,667	\$20,032
Depreciation / Amortization	Current costs of buildings, property, and equipment.	\$1,760	\$1,755	\$1,968	\$2,097	\$2,193
Total Operating Expense	Total of the above three items.	\$71,084	\$60,068	\$72,125	\$90,751	\$97,555
Operating Margin	Revenues remaining after expenses are paid.	(\$1,579)	\$740	\$8,618	\$1,102	\$1,106
Non-Operating Revenue	Revenues earned from non-patient services such as investments and contributions.	\$243	\$89	(\$375)	\$2,906	\$504
Total Margin	The sum of Operating Margin and Non-Operating Revenue.	(\$1,336)	\$829	\$8,243	\$4,008	\$1,610

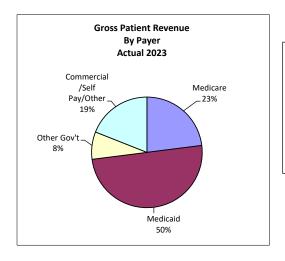
Operating Indicators						
		Actual	Actual	Actual	Actual	Budget
	<u>Definition</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Acute Admissions	Number of hospital patients who stay overnight.	1,873	1045	1,232	1,778	1,878
Residential Admissions	Number of Child and Adolescent patients residing at the hospital.	16	6	8	11	11
Acute Avg. Length of Stay	How long the average patient stays in the hospital (in days).	12.7	17.9	18.3	19.0	18.9
Residential Ave Length of Stay (Range)	How long the average patient stays in the Residential Program (in days).	152	372	348	327	326
Outpatient Gross Revenue %	Percentage of billings for those receiving care in outpatient settings such as day surgery.	11.4%	13%	10.7%	10.6%	10.5%
Professional Office Visits	Patient visits for outpatient counseling.	23,522	24549	26,836	31,777	32,970
Direct Care Staff	RNs, MHWs, Social Workers, Psychologists, Activity Therapists, Teachers-Staff.	281	233	169	244	252
Non-MD Employees	Number of full-time employees who are not doctors.	125	157	336	355	363
Physician Employees	Number of full-time hospital-employed doctors.	10	9	8	8	9

### **Budget and Financial Information**

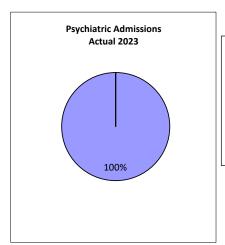


This graph shows
Brattleboro
Retreat's share of
the total amount of
revenues collected
by Vermont
hospitals in 2023.

This graph shows the actual total amount the hospital earned as a surplus compared to what it planned to earn. 2024 does not have actual results yet.



This graph shows who was charged for hospital services by the different payer types (Medicare, Medicaid, other government, commercial insurers, self payers).



Total Net Operating Revenue Actual 2023

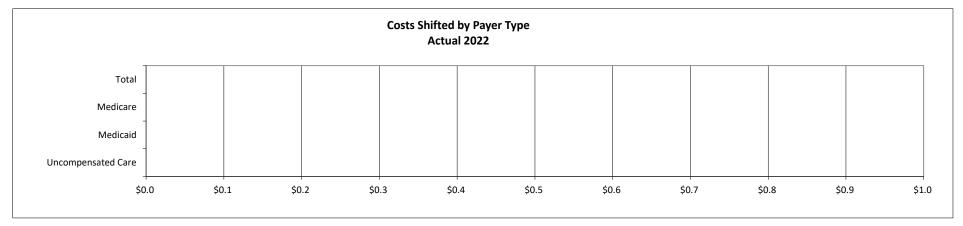
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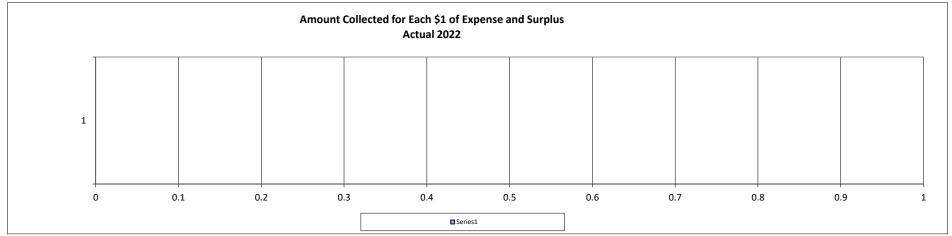
This graph shows
Brattleboro
Retreat's share of
psychiatric acute
admissions in
Vermont in 2023.

#### **Cost Shift**

A hospital incurs costs to provide services to their patients. All patients, regardless of their ability to pay, are billed the same price for the same service. Sometimes the payment received by the hospital is less than cost for the services provided. This includes payments from uninsured, Medicare, and Medicaid patients. When the payment doesn't cover the cost to provide those services, this unreimbursed cost is passed on to other payers; this is the "cost shift".

The ability to cost shift helps the hospital maintain its financial health.





#### **Financial Health Benchmarks & Indicators**

This page provides information about the hospital's financial health. It includes information on the hospital's ability to pay its bills and how much it costs to run the hospital. Benchmarks provided here are for typical acute care community hospitals. Brattleboro Retreat does not provide the full scope of services of a typical acute care community hospital so comparisons to the benchmarks may not be appropriate.

		Hospital Data			Vermont	
Cash & Revenue Indicators	'	Actual	Actual	Actual	Budget	Budget 2024
	<u>Definition</u>	<u>2021</u>	<u>2022</u>	2023	<u>2024</u>	Median
Days Cash on Hand	The number of days of cash available to run the hospital.	94.0	133.0	91.3	88.4	
Current Ratio	Ability to pay short-term bills.	0.8	1.4	1.9	1.8	
Outpatient Gross Revenue %	Percentage of billings for those receiving care in less than 24 hours.	10.4%	9.9%	10.6%	10.5%	
Total Margin as % of Net Revenues	Percent of money left over after expenses are paid.	15.6%	10.2%	5.0%	1.1%	
Productivity & Cost Indicators						
Return on Assets	One measure of how a hospital is doing financially.	-1.5%	-1.8%	7.7%	3.0%	
FTEs per 100 Adjusted Inpatient and Residential Discharges	A measure of employee efficiency.	38.5	40.5	29.6	29.0	
Overhead Expense w/ Fringe, as % of Total Operating Expense	Another measure of efficiency.	21.0%	27.0%	26.0%	24.0%	
Salary & Benefits per FTE, Non-MD	Total average cost for a full time employee who is not a doctor.	\$78,954	\$71,634	\$69,878	\$73,691	
Cost per Adjusted Admission (Inpatient and Residential)	The average hospital cost for a patient.	\$45,848	\$46,804	\$45,362	\$41,960	

FTEs per adjusted occupied bed measures the cost effectiveness of the organization related to the total labor costs required to provide services to patients on a daily basis.

Brattleboro Retreat's cost per adjusted admission is higher than a general hospital due to the longer lengths of stay of the patients that are treated. For an acute inpatient psychiatric admission the length of stay is 10 days, which is double the length of stay of most general hospital

### **Hospital Capital Investments**

This page provides information about the hospital's capital spending plans for the next four years. Capital spending is money spent on purchases and improvements to the hospital including buildings, property, and equipment.

		Hospital Data			Vermont	
<u>Capital Indicators</u>	<u>Definition</u>	Actual <u>2021</u>	Actual <u>2022</u>	Actual <u>2023</u>	Budget <u>2024</u>	Budget 2023 <u>Median</u>
Age of Plant	The average age (in years) of buildings and equipment.	24.5	23.6	22.4	22.5	
Age of Plant - Building	The average age (in years) of buildings.	262.2	22.9	21.9	22.0	
Age of Plant - Equipment	The average age (in years) of equipment.	19.8	26.8	24.7	24.2	
Net Property, Plant & Equipment per Staffed Bed	On average, the amount of buildings, property, and equipment for each hospital bed.	\$148,053	\$137,553	\$151,304	\$151,304	
Long Term Debt to Total Assets	The hospital's borrowing compared to what it owns.	17.3%	0.3%	13.1%	12.0%	
Capital Acquisitions as % of Net Patient Revenue	A measure of spending on buildings, property, and equipment.	3.1%	0.8%	3.1%	1.3%	
		Hospital Data				<u>-</u> ,
<u>Capital Plans</u>		Actual <u>2023</u>	Budget <u>2024</u>	Plan <u>2025</u>	Plan <u>2026</u>	
Building & Property Capital Expenditures	Money spent to buy hospital buildings and property.					
Equipment Capital Expenditures	Money spent to buy hospital equipment.					
Possible Certificate of Need (CON) Projects	Projects the hospital needs a permit from the state to build or acquire.					
None		\$0	\$0	\$0	\$0	
Total Capital Expenditures	Total money spent on buildings, property, equipment, and possible CONs.	\$0	\$0	\$0	\$0	-

Capital expenditures in a psychiatric hospital relate primarily to the physical plant and equipment expenditures relate more to the patients' physical surroundings. Investment in expensive technological diagnostic equipment for general medical services does not occur in a psychiatric facility as it would in a general medical hospital.

Brattleboro Retreat's capital planning has a much shorter time horizon and is based on cash availablity for a given year after the current year